

Utility Policies (Water, Sewer & Solid Waste)

This summary reflects the key practices referenced on the Town's website. For complete and controlling language, refer to adopted ordinances and resolutions.

New Service

- Complete a Utility Service Agreement and pay the required deposit prior to connection. Same-day connection available before 3:00 PM on business days when applications are accepted. Ensure all faucets are closed; if an open tap is found, water will not be left on and an appointment will be required.

Deposits & Fees

- Residential water deposit \$200; Commercial water deposit \$300.
- New residential water tap \$750 (includes meter, set, box). New commercial water tap \$1,000 (larger meters extra).
- New sewer tap: Residential \$750; Commercial \$1,500.
- Water transfer service \$50.
- After-hours service visit fee \$50.
- Water theft fee \$200 (turning service on after disconnection).

Solid Waste

Poly carts monthly: 1 cart \$19.11; 2 carts \$32.57; 3 carts \$46.03; 4 carts \$59.49. Dumpsters (monthly): 2 yd \$74.82/\$149.64 (1x/2x weekly), 4 yd \$144.35/\$288.65, 6 yd \$227.47/\$459.87, 8 yd \$309.91/\$619.93. Lock bar \$10.25; overfill \$20.95.

Disconnects / Moving

When moving, notify the Town of your requested disconnection date and provide a forwarding address for the final bill. You are responsible for charges until the Town is notified and a final read is taken.

Payments

Pay in person at City Hall, by mail to PO Box 69, Kiowa, OK 74553, or via online bill pay at pay.apps.ok.gov (search Kiowa). A drop box is available in front of City Hall (no cash in drop box).

Emergency

After-hours water emergency number: 918-916-5400. For life-safety emergencies, call 911.